

CASE Study

Law Enforcement

RCMP



Royal Canadian Mounted Police

Benefits

- Reduced Paper Work**
- Up-to-date and flexible reporting**
- Reduced auditing time**

The Challenge

The Royal Canadian Mounted Police (RCMP) is the Canadian National Police Service organization and an agency of the Solicitor General of Canada. The RCMP is unique in the world since it is a national, federal, provincial and municipal policing body. They provide a total federal policing service to all Canadians and policing services under contract to the three territories, eight provinces, approximately 198 municipalities and 192 First Nations communities.

Within the law enforcement sector it is important to track every firearm and piece of equipment that is used in the field. There is a continuous cycle of the equipment such as firearms, shields, helmets, bulletproof vests and communication equipment coming in and out on an hourly basis 24/7, so it is crucial that the RCMP always have an up-to-date status of every piece of the equipment. The RCMP wanted an automated system where they could reduce the clerical work associated with check-ins and check-outs.



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The RCMP wanted a system where they could have immediate access to the current status of an item as well as its history of where it has been, who had it and for how long it was in that officer's possession. As well they wanted to track what each particular officer has been issued within any given period of time.

The Solution

In March 1998, SageData and the RCMP decided to work together to upgrade their current tracking system with BassetPro - the ultimate BAR CODE Tracking System. With SageData's proven expertise in the development of tracking systems, it was an ideal match.

BassetPro easily and accurately tracks every asset's location, history, owner, maintenance activity, model and serial numbers, which has helped make the RCMP's audit process faster and more accurate. BassetPro has reduced their inventory count and auditing process time significantly. It has also reduced the headaches of performing timely audits and enabling the RCMP to quickly generate reports that they require on a daily basis to make decisions.

Benefits

One of the key components of the BassetPro system is the use of bar codes, which has helped the RCMP in decreasing the time associated with issuing and returning items. It has also saved them time because there is no paperwork involved with issuing an item. BassetPro runs on a PC and a bar code scanner is connected to the PC to scan each item as it is issued and returned. "One of our goals was to eliminate as much paperwork as possible to reduce the clerical work associated with tracking items. We also didn't want to have to enter the information twice. We have been able to obtain those goals with BassetPro," said Michael Comeau, Acting Manager, Technical Operational Logistics.

It is important for RCMP management to have up-to-date information to generate quick and accurate reports to properly plan and budget for the future. As a law enforcement agency it is critical to know the location of every asset, as well as the history of every piece of equipment. "BassetPro is extremely flexible, which allows to us generate various types of reports. It has simplified the process of obtaining critical information, which has allowed us to view accurate, up-to-date reports that we would otherwise not have access to," said Michael Comeau, Acting Manager, Technical Operational Logistics.

Founded in 1991, SageData Solutions Inc. is one of the world's leaders in software development for bar codes, inventory control, asset tracking and warehouse management systems. The company has implemented several hundred applications for custom and standard systems for government and private sector organizations. The company currently focuses on the development of cost effective "off-the-shelf" solutions for local and worldwide export markets, closing the gap between desktop systems and mobile workers.